



**Texas Division of Emergency Management
State Situation Report**

New Information Is In Blue Text

Event Name	20-0003 COVID-19 2020
Date	May 22, 2020
Time	0900
Operational Period	May 21 to May 22, 2020
Report Number	64

Regions Affected	
Regions Affected	1, 2, 3, 4, 5 & 6
DDCs Active	ALL DDCs are activated

Current Situation:

Texas Testing Numbers

Total	800,433
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Texas COVID-19 Cases

Total Statewide Cases	52,268
Total Texas Counties	225
Total Deaths	1,440

Visit the [TDEM](#) and [DSHS](#) Testing Site Maps to find a facility near you.

On May 21, Governor Abbott issued an Executive Order (GA-24) terminating air travel restrictions related to the COVID-19 pandemic. The Governor's new order immediately terminates all restrictions contained in the Governor's previous Executive Order (GA-20) that mandated temporary quarantines for air travelers arriving from the following areas of the United States: California; Connecticut; New York; New Jersey; Washington; Atlanta, Georgia; Chicago, Illinois; Detroit, Michigan; or Miami, Florida. Governor Greg Abbott also directed the Texas Health and Human Services Commission (HHSC) to expand COVID-19 testing to all patients, residents, and staff at the 23 state-operated inpatient psychiatric hospitals and living centers throughout Texas.

On May 18, Governor Abbott issued Executive Order GA-23 which announced the second phase of the State of Texas' ongoing plan to safely and strategically open Texas while minimizing the spread of COVID-19. Under Phase II, restaurants may increase their occupancy to 50% and additional services and activities that remained closed under Phase I may open with

restricted occupancy levels and minimum standard health protocols laid out by the Texas Department of State Health Services (DSHS).

Additionally, the Governor announced that public schools in Texas have the option to provide in-person summer school so long as they follow social distancing practices and health protocols laid out by DSHS. These classes may begin as soon as June 1st.

On May 16, Governor Abbott released a statement and detailed the ongoing containment plan for the COVID-19 outbreak in Amarillo that is reporting over 700 positive cases. On Monday, May 4, Governor Abbott deployed a Surge Response Team (SRT) to Amarillo consisting of Medical Incident Support Team (MIST) personnel from the Texas Emergency Medical Task Force (EMTF) and 70 members of the Texas National Guard. These teams conducted a site survey of high risk areas to begin testing employees in meat packing facilities. May 16, Texas is seeing the results of those tests and will continue to see these results in targeted areas over the next two weeks.

In addition to the SRT, the United States Department of Agriculture, the Centers for Disease Control and Prevention, the Texas Division of Emergency Management (TDEM), the Texas Department of State Health Services (DSHS), BCFS Health and Human Services, and local officials are all responding to the outbreak. Plants with widespread outbreaks have temporarily shut down for thorough disinfection. Individuals with a positive test who cannot otherwise isolate are offered area hotels, and DSHS is maintaining an alternate care site for patients that do not require hospitalization. Furthermore, the Governor is sending an additional allotment of Remdesivir to the Amarillo area.

Amarillo Region Healthcare Capability:

- 516 hospital beds available
- 236 surge beds available
- 110 ventilators available, with the ability to move more to the region.

These actions follow the Governor's May 2nd deployment of mobile testing teams to provide free COVID-19 testing for Amarillo and surrounding communities. Since their inception, these mobile test collection teams, supported by TDEM, Texas Military Department, DSHS, and the EMTF, have tested over 34,500 Texans in 212 counties across the state.

On May 15, Governor Abbott and the Texas Division of Emergency Management (TDEM) announced that local fire departments in Texas are partnering with local public health authorities to provide testing in nursing homes throughout the state. This partnership has been developed and is being implemented through an ongoing collaboration between TDEM, the Texas Commission on Fire Protection, the Texas Health and Human Services Commission, and the Texas Department of State Health Services. Costs associated with providing these tests are eligible for federal reimbursement.

On May 14, Governor Abbott announced the Texas Health and Human Services Commission (HHSC) has received more than \$3 million in federal funding to provide shelter and services to survivors of family and domestic violence during the COVID-19 pandemic. This federal funding will support the 78 HHSC-funded local family violence centers that provide survivors with immediate shelter, supportive services, and access to community-based programs. These funds are made available through the Coronavirus Aid, Relief, and Economic Security (CARES) Act

and will be administered through the U.S. Department of Health and Human Services' Administration for Children and Families.

For more information, visit the Family Violence Program [webpage](#). Texas residents can dial 2-1-1 to learn about HHSC programs and services.

On May 13, Governor Abbott and the Texas Division of Emergency Management (TDEM) announced that the federal government has extended seven community-based testing sites in Texas through June 30, 2020. These federally-supported, state-managed, and locally-executed sites include El Paso (1), Dallas (2), Houston (2), and Harris County (2).

Governor Abbott also announced that the Texas National Guard has activated Facilities Disinfection Teams to support Texans in nursing homes and to help limit the spread of COVID-19. These Facilities Disinfection Teams, formed in coordination with Texas Health and Human Services Commission (HHSC), provide a major boost to protecting Texans and limiting the spread of COVID-19. Six teams have already been mobilized to facilities across the state with more coming online.

These Facilities Disinfection Teams consist of Guardsmen from Joint Task Force 176, and each team is equipped with unique supplies such as advanced personal protective equipment, ionized sprayers, and vital oxide. The teams received training from the Texas Military Department 6th Civil Support Team, who specialize in man-made and natural disaster assessment and rapid response in hazardous environments.

The Texas National Guard is [currently supporting the fight against COVID-19](#) in Texas by providing [personal protective equipment manufacturing support](#), food bank support, [mobile COVID-19 testing](#), and points of distribution for essential items.

On May 13, Governor Abbott waived license renewal late fees that accrued between March 13 and June 15, 2020 for occupational licenses issued by the Texas Department of Licensing and Regulation (TDLR). This waiver applies to licenses associated with a variety of occupations such as barbers, cosmetologists, electricians, speech-language pathologists, and dyslexia therapists.

On May 12, Governor Abbott issued a proclamation extending his Disaster Declaration for all Texas counties in response to COVID-19. Originally issued on March 13 and [extended on April 12](#), the Disaster Declaration provides the state a number of resources to effectively serve Texans as the Lone Star State continues to mitigate the spread of COVID-19.

On May 12, Governor Abbott announced that the Texas Health and Human Services Commission (HHSC) has received approval from the U.S. Department of Agriculture to provide more than \$1 billion in food benefits through the federal Pandemic Electronic Benefit Transfer (P-EBT) program to families with children who have temporarily lost access to free or discounted school meals due to COVID-19-related school closures.

P-EBT provides a one-time benefit of \$285 per child, which can be used in the same way as Supplemental Nutrition Assistance Program (SNAP) food benefits to pay for groceries. P-EBT will be administered through a coordinated effort by the HHSC, the Texas Department of Agriculture, and Texas Education Agency.

More than three million children in Texas are certified to receive free or reduced-price meals at school during the 2019-2020 school year. Households with school children who received SNAP food benefits for the month of March or were recipients of free or reduced-price meals at school before the statewide school closure are eligible for P-EBT benefits. Families who were certified for the free or reduced-price school meals program after in-person instruction at schools ended due to COVID-19 are also eligible to receive the benefit.

Families with children aged 5 to 18 who received SNAP food benefits for the month of March, when school campuses first closed, will automatically receive P-EBT on their current Lone Star Card by May 22.

Families who have children certified for free or reduced-price meals during the 2019-20 school year but did not receive SNAP benefits for the month of March will need to apply. Families with children who received meals at no cost to them because their schools are defined as Community Eligibility Provision or Provision II schools also need to apply. Those families will receive a notification from their school district by May 31 which will include eligibility information and how to access the application. The application will be open from June 1 to June 30, and applications will be processed in the order they are received. After completing the application, eligible families will receive benefits on a new Texas P-EBT card in the mail. Visit hhs.texas.gov/pebt to learn more.

On May 11, Governor Abbott directed the Texas Health and Human Services Commission (HHSC), the Texas Division of Emergency Management (TDEM), and the Texas Department of State Health Services (DSHS) to test 100% of residents and staff in Texas nursing homes. The Governor instructed HHSC, TDEM, and DSHS to develop and implement a plan based on the guidance of Vice President Mike Pence and Doctor Deborah Birx.

On May 8, Governor Abbott announced that the Texas Division of Emergency Management (TDEM) has applied for Federal Emergency Management Agency (FEMA) Category B (Emergency Protective Measures) assistance funding to provide financial support to Texas' network of food banks. If approved, this funding will provide nearly \$70 million for Texas' network of 21 food banks and will allow food banks to work with their supply chain networks to shore up supplies and provide more nutritional support to those in need.

Beginning May 8, cosmetology salons, hair salons, barber shops, nail salons and shops, and other establishments where licensed cosmetologists or barbers practice their trade, may open, but all such salons, shops, and establishments must ensure at least six feet of social distancing between operating work stations. Tanning salons may also reopen under the same limitation. Also starting May 8, swimming pools may open subject to certain limitations, including on their occupancy or operating levels.

On May 7, Governor Abbott modified his executive orders related to COVID-19 to eliminate confinement as a punishment for violating these orders. These modifications are being applied retroactively.

On May 6, Governor Abbott announced that the Texas Health and Human Services Commission (HHSC) has received \$5.8 million in federal funding to provide crisis counseling services to Texans who have been affected by the COVID-19 pandemic. The funding is

provided by the Federal Emergency Management Agency's (FEMA) Immediate Services Crisis Counseling and Training Program.

For additional resources visit the [Mental Health & Substance Use Resources](#) web page. Texas residents can dial 2-1-1 to learn about programs and services.

Also on May 6, Governor Abbott and the OneStar Foundation announced the Texas COVID Relief Fund, which will provide critical funding and resources to organizations across the state working on the ground to support the economic recovery of local communities. Funds raised will be distributed through grants focused on the areas of community and economic development, healthcare, and education. Funds will also be used to support local priorities and organizations serving the unmet needs of vulnerable populations and underserved communities.

For more information on the Texas COVID Relief Fund or to make a donation, visit the [OneStar Foundation website](#).

On May 5, Governor Greg Abbott held a press conference where he announced that he will be issuing an Executive Order to expand openings of certain businesses and activities. The Governor also announced new guidance from the Texas Education Agency (TEA) on graduation ceremonies and the creation of Surge Response Teams to combat any COVID-19 flare ups in Texas.

TEA Commissioner Morath also provided new guidance on class of 2020 graduation ceremonies for Texas school districts. The TEA is providing four different pathways for schools to celebrate their graduating seniors, and each district is at liberty to determine if any of these options best serve the needs and desires of their community:

- Completely virtual ceremonies that take place entirely online, with the use of videoconference or other technologies.
- Hybrid ceremonies, which consist of a compilation of videos of students being recognized in person as they celebrate graduation in small groups.
- Vehicle ceremonies, in which students and their families wait in their cars while other graduates are recognized one at a time with their families alongside them.
- Outdoor in-person ceremonies, which are currently permitted for counties as follows:
 - Between May 15 and May 31, an outdoor ceremony may take place in a rural county that has an attestation as described in the [Governor's Report to Open Texas](#) that remains in effect 7 days prior to the ceremony.
 - An outdoor ceremony may take place in any Texas county on or after June 1

On April 30, Governor Abbott announced that the Texas Workforce Commission (TWC) has issued new guidance to unemployment claimants concerning their eligibility for unemployment benefits should they choose not to return to work at this time due to COVID-19.

On April 27, Governor Abbott announced the first phase of the State of Texas' ongoing plan to safely and strategically open Texas while minimizing the spread of COVID-19.

The Governor's announcement is accompanied by [Texans Helping Texans: The Governor's Report to Open Texas](#). This detailed report, available on the strike force website, helps Texans understand phase one by outlining the new protocols, guidance, and recommendations. The

report also includes a series of Open Texas Checklists that outline DSHS' minimum standard health protocols for all Texans.

By way of Executive Order (GA-18), all retail stores, restaurants, movie theaters, and malls are permitted to reopen on Friday, May 1. These services must limit their capacity to 25% of their listed occupancy. Within shopping malls, the food-court dining areas, play areas, and interactive displays and settings must remain closed.

DSHS has recommended minimum standard health protocols for all individuals, all employers and employees, as well as industry-specific protocols for retailers, retail customers, restaurants, restaurant patrons, movie theaters, movie theater customers, museums and libraries, museum and library visitors, outdoor sports participants, single-person offices, and low COVID-19 counties. These protocols are outlined in the Open Texas Checklists within the Governor's report beginning on page 20.

The Governor also established increased occupancy protocols for certain counties with five or fewer laboratory confirmed cases of COVID-19. Those counties may, on an individualized basis, increase occupancy limits to up to 50% for restaurants, retail, shopping malls, museums and libraries, and movie theaters if they meet certain criteria.

Phase I will began Friday May 1 and will continue until at least May 18. The Governor will continue to evaluate next steps for the state.

The Governor's Report to Open Texas also outlines a long-term comprehensive mitigation plan for nursing homes in Texas. Eight recommendations have been developed by HHSC to help mitigate the further spread of COVID-19 and decrease the risk of infection in these facilities. A summary of the recommendations is below, and full recommendations are in the Governor's report beginning on page 9:

1. Quantify the extent of infection immediately
2. Establish a comprehensive mitigation plan
3. Re-evaluate current COVID-19 positive facilities
4. Appropriate isolation and placement of COVID-19 patients
5. Implement enhanced access controls
6. Enhance control of staff access
7. Effective notifications
8. Continue containment efforts

View the Governor's Executive Orders issued:

- GA-18: Relating to the expanded reopening of services as part of the safe, strategic plan to Open Texas in response to the COVID-19 disaster.
- GA-19: Relating to hospital capacity during the COVID-19 disaster.

Governor Abbott and Attorney General Paxton issued updated joint guidance regarding the effect of Governor Abbott's Executive Order GA-18 on religious services conducted by congregations and houses of worship. It recommends health protocols for houses of worship to guard the health and safety of their attendees while serving their respective communities of faith.

On April 24, Governor Abbott announced that the Texas Division of Emergency Management (TDEM) and the Texas Department of State Health Services (DSHS) have launched an online COVID-19 test collection map to help Texans locate test collection sites within their community.

View the [COVID-19 test collection map](#). The test collection map is also accessible through the [Texas.gov COVID-19 resource page](#).

On April 24, Governor Abbott and the Texas Department of Housing and Community Affairs (TDHCA) announced that Texas will provide HOME Tenant Based Rental Assistance (TBRA) to Texans experiencing housing challenges due to COVID-19. Individuals needing assistance should visit [Help for Texans](#) to search for rental assistance providers in their area. Simply click Long Term Rent Payment Help, enter the city or county, and click on the Find Help button.

On April 23, Governor Abbott announced that Texas A&M AgriLife Extension Service will provide a series of free online trainings to help local officials understand, acquire, and administer federal assistance available to the state of Texas and municipalities through the Stafford Disaster Relief and Emergency Assistance Act and recently passed Coronavirus Aid, Relief, and Economic Security (CARES) Act. The first online training, [Federal Relief: An overview for local governments](#), is available now.

On April 23, Governor Abbott announced that Texas Health and Human Services Commission (HHSC) will receive nearly \$54 million in federal funds to support older Texans and people with disabilities during the COVID-19 response.

On April 22, Governor Abbott temporarily waived certain restrictions to allow Texas higher education institutions to transfer all unexpended student financial aid funds from the Texas College Work-Study (TCWS) program to other financial aid programs that do not have a work-study requirement to ensure students will continue receiving financial assistance.

On April 22, Governor Abbott waived certain testing requirements for Advance Practice Registered Nurses (APRN) as part of the state's response to COVID-19.

On April 21, Governor Abbott provided an update on job openings in the Lone Star State and outlined resources for Texans seeking employment due to the economic effects of COVID-19.

On April 20, Governor Abbott announced that the Texas National Guard will be mobilizing more than 1,200 personnel as part of COVID-19 mobile testing teams (MTT). The 45 member teams will be mobilized in various parts of the state providing greater access to medical testing.

“Essential services” shall consist of everything listed by the U.S. Department of Homeland Security (DHS) in its Guidance on the Essential Critical Infrastructure Workforce, Version 2.0 or any subsequent version, plus religious services conducted in churches, congregations, and houses of worship.

Requests for additions should be directed to TDEM at EssentialServices@tdem.texas.gov or by visiting www.tdem.texas.gov/essentialservices.

With reports of elevated scams and fraudulent activity preying on the public and consumers disguised as COVID-19 relief and assistance, local, state and federal response includes guidance, investigation, and prosecution. See links below:

- Federal Trade Commission: <https://www.ftc.gov/coronavirus>
- Federal Bureau of Investigation: <https://www.fbi.gov/coronavirus>
- Texas Attorney General: <https://www.texasattorneygeneral.gov>
- US Attorney's Office: <https://www.justice.gov/usao-ndtx/report-covid-19-fraud>
- Federal Communications Commission: <https://www.fcc.gov/covid-scams>

On April 17, Governor Abbott held a press conference where he issued three new Executive Orders (EO-GA-15, EO-GA-16, and EO-GA-17) to begin the process of reopening the State of Texas while revising hospital capacity and certain social distancing guidelines.

On April 13, Texas Attorney General Ken Paxton filed a motion to intervene into a federal lawsuit seeking to stop the release of inmates from the Dallas County Jail, including killers, rapists, arsonists and armed robbers. The Texas Supreme Court stopped an unlawful decision by a state district court in Travis County which would have blocked Governor Abbott's Executive Order GA 13 and allowed the release of inmates en masse.

On April 12, Governor Abbott issued a proclamation extending his Disaster Declaration for all Texas counties in response to COVID-19. Originally issued on March 13, the Disaster Declaration provides the state a number of resources to effectively serve Texans as the Lone Star State continues to mitigate the spread of COVID-19.

On April 11, Governor Abbott waived certain regulations related to restrictions on physicians-in-training (PIT) permit holders in order to increase health care capacity through the state's response to COVID-19.

On April 10, Governor Abbott held a press conference where he provided an update on the state's response to COVID-19. The Governor discussed numbers related to COVID-19 cases, hospitalizations, and fatalities in Texas counties.

In addition, the Governor announced a new online [Frontline Child Care Website](https://frontlinechildcare.texas.gov) to help essential workers in Texas locate child care and support child care centers who are caring for children during the outbreak. <https://frontlinechildcare.texas.gov>

On April 9, Governor Abbott temporarily waived a series of regulations to lift certain telehealth restrictions and expand telehealth options as Texas responds to COVID-19.

On April 9, Governor Abbott announced that the HHSC has adopted an emergency rule to temporarily allow more nurse aides to serve residents in long-term care facilities during the COVID-19 response.

On April 8, Governor Abbott suspended certain statutes concerning appearance before a notary public to execute a self-proved will, a durable power of attorney, a medical power of attorney, a directive to physician, or an oath of an executor, administrator, or guardian. These suspensions temporarily allow for appearance before a notary public via videoconference when executing such documents, avoiding the need for in-person contact during the COVID-19 pandemic.

On April 8, Governor Abbott announced that his Public Safety Office (PSO) will provide a one-time emergency waiver of the federally required cash or in-kind match contribution required for the Victims of Crime Act (VOCA) and STOP Violence Against Women Act (VAWA) grant funds.

On April 8, Governor Abbott announced that Texas Health and Human Services (HHS) will provide more than \$168 million in emergency Supplemental Nutrition Assistance Program (SNAP) food benefits to help Texans during the COVID-19 response. [More information about SNAP benefits.](#)

On April 8, Governor Abbott held a press conference where he provided an update on the production and distribution of personal protective equipment (PPE) in Texas. The Governor announced a new partnership between the Texas Military Department (TMD) and Prestige Ameritech to increase the production of face masks for health care workers.

On April 7, Governor Abbott temporarily waived certain regulatory requirements to increase the job capacities of pharmacy technicians and pharmacy interns.

On April 7, Governor Abbott announced that the Texas Health and Human Services Commission (HHSC) has adopted an emergency rule to allow end stage renal disease (ESRD) facilities to treat patients more effectively during the COVID-19 response.

On April 6, Governor Abbott held a press conference to provide an update on personal protective equipment (PPE) distribution throughout the state of Texas.

Governor Abbott announced that Care.com is increasing in-home child care access for frontline workers responding to the COVID-19 emergency.

On April 6, Texas Health and Human Services announces Texas WIC, the special supplemental nutrition program for women, infants, and children, is expanding the number of food items eligible for purchase through the program. WIC participants can find detailed information on the [Texas WIC website.](#)

On April 5, Governor Abbott temporarily waived certain regulations to expand the health care workforce to assist with Texas' COVID-19 response.

On April 3, Governor Abbott held a press conference to provide an update on Texas hospital capacity. During the press conference, the Governor and Dr. Zerwas presented an overview of statewide hospital bed capacity, as well as a detailed analysis of bed availability by region. Texas has increased by over 140% since March 18.

On April 2, Governor Abbott suspended regulations to increase the amount of Emergency Medical Services (EMS) workers and first responders in Texas during the state's response to COVID-19.

On April 1, Governor Abbott issued a statement regarding the recently passed \$2 trillion federal stimulus package intended to relieve the economic impact of the COVID-19 pandemic, with a special focus on unemployed workers and the state's hardest-hit businesses.

On April 1, Governor Abbott and the Texas Department of Housing and Community Affairs (TDHCA) took initial action to provide tenant-based rental assistance for Texans experiencing financial hardship due to COVID-19.

On March 31, Governor Abbott announced the Comfort Food Care Package (CFCP) program to provide meals for at-risk youth and families in communities across Texas as the state responds to COVID-19. [Texas Restaurant Association website](#).

On March 30, Governor Abbott waived certain statutory provisions to ensure public safety employees who contract COVID-19 during the course of their employment will be reimbursed for reasonable medical expenses related to their treatment of COVID-19.

On March 30, Governor Abbott announced that the [Center for Medicaid and Medicare Services \(CMS\) \(www.cms.gov\)](#) has approved the Section 1135 Medicaid Waiver submitted by the Texas Health and Human Services Commission (HHSC) on March 26, 2020. This approval grants Texas flexibility in administering Medicaid while the state continues to respond to COVID-19.

On March 29, The Vice President of the United States sent a letter to all Hospital Administrators.

At the President's direction, we are requesting that all hospitals report the following information to HHS:

1. COVID-19 Test Result Reporting

We are requesting that all hospitals report data on COVID-19 testing performed in your Academic/University/Hospital in-house laboratories. ***If all of your COVID-19 testing is sent to private labs and performed by the commercial laboratories, you do not need to report using this spreadsheet.***

Commercial laboratories:

- A. LabCorp
- B. Bio Reference Laboratories
- C. Quest Diagnostics
- D. Mayo Clinic Laboratories and ARUP Laboratories.

2. Reporting Instructions: We request that all data for COVID-19 testing completed at "in-house" laboratories or a laboratory not listed above be **reported** using the attached spreadsheet.

- A. Due date/time: The spreadsheet is due EVERY day at 4 PM CT.
- B. Data to report: The data elements are outlined in the spreadsheet [emailed separately], but should include all test results that were completed during the previous day with a midnight cutoff.
- C. Where to submit: Submit the spreadsheet via email to: fema-hhs-coviddiagnostics-tf@fema.dhs.gov.
- D. Data elements to report: Included in the attached spreadsheet with definitions.

3. For questions about reporting, please contact fema-hhs-covid-diagnosticstf@fema.dhs.gov.

National Healthcare Safety Network (NHSN) COVID-19 Module

- A. To monitor the rapid emergence of COVID-19 and the impact on the healthcare system, all hospitals should report data each day to the National Healthcare Safety network (NHSN) COVID-19 Patient Impact and Hospital Capacity Module, which has been made available for hospitals to use beginning March 27, 2020. All hospitals that currently use NHS have received an email from the CDC with additional details about how to report to the new module. Although most hospitals already regularly submit data to NHSN on healthcare-associated infections for purposes of CMS reporting, the data we are now asking you to report is necessary in monitoring the spread of severe COVID-19 illness and death as well as the impact to hospitals. Additional details can be found in the attached documents and at the following website: <http://www.cdc.gov/nhsn/acute-care-hospital/covid-19/index.html>.
- B. For questions on this module, please contact HS @cdc.gov and put "COVID-19 Module" in the subject line.

On March 28, Governor Abbott waived certain regulations allowing for an expedited licensing reactivation process for Advanced Practice Registered Nurses (APRN) in Texas.

On March 28, Governor Abbott waived certain licensing renewal regulations for Texas pharmacists, pharmacy technicians, and pharmacy technician trainees.

On March 27, as part of the state's ongoing response to COVID-19, Governor Abbott announced the deployment of three National Guard Joint Task Force Brigades. The 72nd Infantry Brigade Combat Team, the 56th Infantry Brigade Combat Team, and the 176th Engineer Brigade.

On March 27, Governor Abbott waived certain Texas Workforce Commission (TWC) regulations to preserve and extend child care capacity for front line workers.

On March 26, Governor Abbott announced his request for access to interest-free federal loans (known as Title XII funds) to pay unemployment claims and the accelerated release of funds from the Texas account of the federal Unemployment Trust Fund.

On March 25, Governor Abbott released a statement thanking President Trump for issuing a Major Disaster Declaration (DR-4485) for the State of Texas.

Governor Abbott has temporarily waived certain hospital licensing rules and the Texas Health and Human Services Commission (HHSC) has adopted an emergency rule to meet Texas' need for additional hospital capacity while the state responds to COVID-19.

Governor Abbott has waived certain regulations from the Texas Board of Nursing regarding licensing renewal and subsequent fees for nurses in Texas.

On March 23, Governor Abbott sent a letter to President Trump requesting a presidential declaration of a major disaster in Texas based on the continued impact of COVID-19.

Governor Abbott's letter also detailed the state's efforts to mitigate the impact of COVID-19, including executing the state's emergency management plan and issuing multiple executive

orders, in accordance with guidelines from President Trump and the Centers for Disease Control and Prevention (CDC).

The Governor has also issued multiple waivers of state law to remove barriers limiting the response to this pandemic and activated the Texas National Guard to be prepared to assist with response efforts for COVID-19.

The letter also designated Chief Nim Kidd as the Governor's Authorized Representative and State Coordinating Officer, tasked with continuing his coordination with FEMA on all matters related to COVID-19.

March 20, The U.S. Food & Drug Administration (FDA) released an announcement that warns consumers about unauthorized fraudulent coronavirus tests. Reports may be sent via email to: FDA-COVID-19-Fraudulent-Products@fda.hhs.gov.

Governor Abbott also announced that the U.S. Small Business Administration (SBA) has included the entire state of Texas in its Economic Injury Disaster Declaration and granted access to its Economic Injury Disaster Loan (EIDL) program, which will provide long-term, low interest loans to qualifying businesses across the state.

On March 19, The Commissioner of the Department of State Health Services, Dr. John Hellerstedt, issued a Public Health Disaster Declaration in Texas.

On March 18, Governor Abbott issued a waiver that will allow restaurants to deliver alcoholic beverages with food purchases to patrons, including beer, wine, and mixed drinks.

On March 18, Governor Abbott, announced that Texas Department of Public Safety (DPS) Driver License Offices across the state are closing immediately.

Governor Abbott announced that he has directed the Texas Department of Public Safety (DPS) to temporarily waive expiration dates for Driver Licenses, Commercial Driver Licenses, and other identification forms. This action falls within the Governor's State of Disaster Declaration and is part of the ongoing effort to reduce to spread of COVID-19.

Governor Abbott announced that he is activating the Texas National Guard in response to the novel coronavirus outbreak in the state.

Governor Abbott issued a proclamation suspending provisions of the Texas Election Code to allow political subdivisions to postpone their 2020 local elections.

Governor Abbott has announced that Texas is waiving certain rules relating to parking placards for persons with disabilities.

Governor Abbott and the Texas Education Agency (TEA) announced a collaboration with local education agencies (LEA) on the Texas Students MealFinder Map which will allow Texas parents to locate LEA facilities serving meals in their communities.

Governor Abbott announced that he is temporarily suspending certain regulations to ensure that Texans will have continued access to their pharmacists as the state responds to COVID-19. The

Governor also announced the launch of an online portal run by the Supply Chain Strike Force to streamline the process and validation of leads for more supplies. The portal, accessible through www.texas.gov, will serve as an intake process for those wanting to provide valid leads on PPE and donations. The Governor also issued an Executive Order to better track both hospital bed capacity and COVID-19 test results across the state. The order also requires every public or private entity utilizing FDA-approved COVID-19 tests to submit daily reports of all results to the local health department and DSHS who will then share this information with the CDC.

On March 17, Governor Abbott waived certain regulations and directed that the Texas Department of Insurance (TDI) issue an emergency rule, relating to telemedicine care for patients with state-regulated insurance plans.

On March 14, Governor Abbott, directed the Texas Medical Board (TMB) and the Texas Board of Nursing (TBN) to fast-track the temporary licensing of out-of-state physicians, physician assistants, certain retired physicians, nurses, and other license types to assist in Texas' response to COVID-19.

The Governor suspended State of Texas Assessments of Academic Readiness (STAR) testing for the state. Governor Abbott has suspended various provisions that require government officials and members of the public to be physically present at a specified meeting location.

On March 13, the President of the United States Donald Trump declared that the COVID-19 global pandemic is a national emergency.

On March 13, the Governor of the State of Texas Abbott issued a proclamation certifying that COVID-19 poses an imminent threat in the state and declared a state of disaster for all 254 counties in Texas.

The Texas Department of Agriculture (TDA) Commissioner Sid Miller announced TDA has been granted flexibility from the federal school meal program to allow Texas schools to continue to provide meals to students even if temporarily closed.

The CDC and Texas Department of State Health Services (DSHS) coronavirus webpages are reliable sources of information. DSHS is monitoring the Texas situation seven days a week.

DSHS is currently reporting an estimated [21,677](#) active cases of COVID-19 and an estimated [31,223](#) patients recovered.

County of Residence	Total Number of Cases	County of Residence	Total Number of Cases
Anderson	63	Jim Hogg	4
Andrews	22	Jim Wells	9
Angelina	168	Johnson	144
Aransas	5	Jones	134
Archer	1	Karnes	4
Armstrong	2	Kaufman	173
Atascosa	35	Kendall	24
Austin	21	Kerr	11

County of Residence	Total Number of Cases	County of Residence	Total Number of Cases
Bailey	10	Kimble	1
Bandera	6	Kleberg	14
Bastrop	161	Knox	1
Bee	8	La Salle	4
Bell	282	Lamar	126
Bexar	2,322	Lamb	11
Blanco	7	Lampasas	8
Bosque	6	Lavaca	8
Bowie	176	Lee	8
Brazoria	805	Leon	9
Brazos	362	Liberty	81
Brewster	1	Limestone	18
Briscoe	1	Lipscomb	2
Brooks	1	Live Oak	9
Brown	55	Llano	3
Burleson	20	Lubbock	639
Burnet	29	Lynn	5
Caldwell	41	Madison	8
Calhoun	37	Marion	15
Callahan	8	Martin	3
Cameron	664	Mason	31
Camp	32	Matagorda	63
Carson	6	Maverick	94
Cass	21	McCulloch	3
Castro	29	McLennan	102
Chambers	58	Medina	64
Cherokee	44	Midland	123
Childress	2	Milam	27
Clay	3	Mills	1
Cochran	1	Mitchell	1
Coke	1	Montague	9
Coleman	2	Montgomery	861
Collin	1,090	Moore	579
Collingsworth	4	Morris	15
Colorado	19	Motley	1
Comal	78	Nacogdoches	244
Comanche	5	Navarro	40
Concho	1	Newton	4
Cooke	13	Nolan	2
Coryell	226	Nueces	256
Cottle	4	Ochiltree	41

County of Residence	Total Number of Cases	County of Residence	Total Number of Cases
Crane	3	Oldham	3
Crosby	3	Orange	89
Dallam	18	Palo Pinto	10
Dallas	7,904	Panola	164
Dawson	39	Parker	67
DeWitt	17	Parmer	39
Deaf Smith	141	Pecos	24
Delta	1	Polk	50
Denton	1,161	Potter	2,196
Dickens	1	Rains	3
Dimmit	1	Randall	625
Donley	26	Red River	42
Duval	5	Reeves	5
Eastland	5	Refugio	3
Ector	130	Roberts	2
El Paso	2,046	Robertson	7
Ellis	266	Rockwall	147
Erath	15	Runnels	2
Falls	6	Rusk	42
Fannin	29	Sabine	4
Fayette	31	San Augustine	28
Fisher	2	San Jacinto	13
Floyd	5	San Patricio	28
Fort Bend	1,621	San Saba	1
Franklin	8	Scurry	2
Freestone	7	Shackelford	1
Frio	35	Shelby	180
Gaines	6	Sherman	23
Galveston	721	Smith	195
Garza	4	Starr	22
Gillespie	5	Stephens	2
Glasscock	1	Swisher	15
Goliad	7	Tarrant	4,711
Gonzales	90	Taylor	224
Gray	95	Terry	13
Grayson	268	Titus	189
Gregg	180	Tom Green	63
Grimes	91	Travis	2,537
Guadalupe	116	Trinity	11
Hale	50	Tyler	10
Hall	1	Upshur	18

County of Residence	Total Number of Cases	County of Residence	Total Number of Cases
Hamilton	7	Uvalde	6
Hansford	18	Val Verde	13
Hardin	121	Van Zandt	25
Harris	10,095	Victoria	157
Harrison	217	Walker	430
Hartley	11	Waller	45
Haskell	2	Washington	187
Hays	250	Webb	498
Hemphill	1	Wharton	45
Henderson	51	Wheeler	15
Hidalgo	467	Wichita	82
Hill	23	Wilbarger	6
Hockley	27	Willacy	15
Hood	23	Williamson	513
Hopkins	12	Wilson	38
Houston	81	Winkler	3
Howard	6	Wise	42
Hunt	71	Wood	22
Hutchinson	31	Yoakum	3
Jack	4	Young	4
Jackson	16	Zapata	8
Jasper	26	Zavala	11

DSHS will update the state case count each day by 12:00 Noon Central Time, the data displayed is current as of 8:00 PM the prior day.

OPERATIONAL PRIORITIES:

1. Protect life and property.
2. Protect vulnerable populations.
3. Support rapid & effective response.
4. Collect and disseminate accurate incident information to improve decision-making.
5. Accurately track incident costs associated with assigned resources for cost recovery.
6. Expand and maximize bed capacity.
7. Develop alternative care sites to support local governments and the health care systems.
8. Acquire supplies/equipment to support health care and testing.
9. Ensure visibility on progression of the disease.
10. Support local governments.
11. Set communications messaging for the event based of science and the circumstances.

Region 1 (Includes DDCs 4, 5, 6, and 22)

DDC 4 – Hurst (Includes: Denton, Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise Counties)

Denton County:

City of Lewisville: All city-sponsored public events are cancelled, including an Independence Day fireworks show, through late September due to the uncertainty surrounding the COVID-19 pandemic.

Tarrant County: Fort Worth Fire Department has opened a COVID-19 testing center available to front line health care workers including physicians, nurses, medical assistants and other health professionals. Call the Infections Disease Coordinator at the Joint Emergency Operations Center (EOC) at the City of Fort Worth at 817-714-9709. This number is answered from 8:00 AM to 5:00 PM daily.

DDC 4 – Garland (Includes: Collin, Dallas, Ellis, Hunt, Kaufman, Navarro and Rockwall Counties)

Dallas County:

City of Dallas: A drive-thru testing site opened at the Wal-Mart off Webb Chapel on May 8. Hours of operation: Monday, Wednesday and Friday from 7:00 AM to 9:00 AM. Those eligible for testing include frontline healthcare workers, citizens with symptoms, and high-risk groups without symptoms. Schedule an appointment at <https://doineedacovid19test.com>.

DDC 6 – Tyler (Includes: Anderson, Camp, Cherokee, Gregg, Harrison, Henderson, Marion, Panola, Rains, Rusk, Smith, Upshur, Van Zandt and Wood Counties)

2-1-1 is open to the public 24/7 to answer questions about COVID-19 symptoms, and related resources are online at <http://www.211.org/services/covid19>. There are two additional ways to connect: help seekers can text “211Help” to 484848, or visit www.211texas.org to web chat with a Community Resource Specialist. This is a local United Way initiative.

Yesterday, 211 ET Region handled 412 calls. The top unmet needs were for Rent Payment Assistance, Water Payment Assistance, Motel Payment Assistance, Disaster Food Stamps, and Homeless Shelters. The top calls were for Electric Service Payment Assistance, COVID-19 Control, Undesignated Temporary Financial Assistance, Rent Payment Assistance, and Food Stamps/SNAP.

Anderson County:

Due to the CDC’s recommendations, CHRISTUS System is asking all patients, visitors and employees to wear a mask while visiting their facilities. Homemade cloth masks are appropriate for visitors. Providers and health care workers will continue to use appropriate medical masks (PPE) when working.

Camp County:

City of Pittsburg: Applied for a Request for Public Assistance (RPA) for the COVID-19 incident and was approved by FEMA.

Pittsburg City Hall is partially open, with safety measures in place. Other city buildings remain closed.

Henderson County: Henderson County offices reopened to the public on May 18, and are following CDC guidelines.

Smith County:

City of Tyler: The City's phased re-open plan for services and facilities is active. A complete list of open/closed services is on the City website: <https://www.cityoftyler.org/>.

DDC 22 Sherman:

2-1-1 Top needs requested were, Rent Payment Assistance, Electric Service Payment Assistance, Housing Authorities, Food Stamps/SNAP Applications, School Closure Related Breakfast/Lunch Services, Food Pantries, Dental Screening, Food Stamps/SNAP Appeals/Complaints, General Dentistry and Medicaid Appeals/Complaints.

Unmet needs include Work Clothing, Rent Payment Assistance and Water Service Payment Assistance

Region 2 (Includes DDCs 13, 14, 15, 16 Houston, 16 Texas City, 16 Conroe, and DDC Pierce)

DDC 15 – Beaumont (Includes: Hardin, Jefferson and Orange Counties)

The Southeast Texas Regional Emergency Operations Center has launched a website summarizing and consolidating all information related to COVID-19 activities in Hardin, Jasper, Jefferson, Newton, Orange, and Tyler counties. <https://covid-19-jeffco.hub.arcgis.com/>

DDC 16 – Houston (Includes Chambers and Harris Counties)

Harris County: Houstonians should visit HoustonEmergency.org/covid19 for the latest local information about COVID-19 and ways to protect their family and community.

Region 3 (Includes DDCs 19, 20, 21, and 24)

DDC 20 – Corpus Christi (Includes: Aransas, Bee, Brooks, Duval, Jim Wells, Kenedy, Kleberg, Live Oak, Nueces, Refugio and San Patricio Counties)

2-1-1 Texas/United Way HELPLINE:

Total Call Volume May 15 to May17: 118 calls with average length of call 5.19 minutes

May 15 to May 17 Top 5 call request for Coastal Bend region:

- Electric Service Payment Assistance
- Rent Payment Assistance
- Food Stamps/SNAP Applications
- School Closures Related Breakfast/Lunch Services
- COVID-19 Diagnostics Test

Coastal Bend Council of Governments:

Providing information and support for Coronavirus Emergency Supplemental Funding (CESF) Program, FY2020.

Brooks County: Curfew hours have been adjusted to 11:00 PM through 5:00 AM on Fridays and Saturdays; residence are encouraged to continue wearing face coverings. Brooks County and City of Falfurrias offices remain open.

Brooks County ISD continues to provide curbside food services at the Junior High School for breakfast, lunch, and now dinner.

Live Oak County: The County will be going to the 25% rule from the Governors Open Texas Guide. The County is utilizing the local Mass Alerting System (Hyper-Reach) to disseminate health notices. The county is following the Governors Open Texas Guide with no local restrictions. There is a STAR request in for the Nursing Home Testing of 80 residents and 94 staff for a total of 174 test to be performed by the Quick Response Force.

Nueces County:

City of Corpus Christi, Corpus Christi Fire Department is working with the City/County Health the Department and CHRISTUS Spohn Health System will be testing all Nursing Homes for COVID-19. Corpus Christi Fire Department at the request of the Texas Commission on Fire Protection will assist with the prevention of COVID-19 spread with in “At Risk facilities”. They will contact At Risk Facilities and offer support, in the form of conducting an “infectious disease prevention inspection or preplan for infectious disease spread of that facility.

DDC 21 – Weslaco (Includes: Cameron, Hidalgo and Willacy Counties)

Food Bank RGV: Due to the rise in demand, families will only be allowed to visit the food bank once every 30 days. Pickup is every Tuesday from 9:00 AM to 11:00 AM, or until capacity is reached. Emergency pantry services for seniors 60 and older is on Thursdays from 9:00 AM to 11:00 AM.

DDC 24 Del Rio:

On May 8, Crystal City ISD suspended all activities and meal distribution due to an employee testing positive for coronavirus. The employee was at work from May 4-7.

Region 4 (Includes DDCs 8, 9, and 10)

DDC 8 – El Paso (Includes: Brewster, Culberson, El Paso, Hudspeth, Jeff Davis, and Presidio Counties)

El Paso County:

City of El Paso: The City of El Paso is recommending that anyone outside of their home to wear a mask. Some restaurants are now open to 25% capacity.

Region 5 (Includes DDCs 1, 2, 3, and 7)

DDC 2 – Lubbock (Includes: Bailey, Cochran, Crosby, Dickens, Floyd, Garza, Hale, Hockley, King, Lamb, Lubbock, Lynn, Motley, Terry and Yoakum Counties)

TDEM, DSHS, HHSC and local Fire Departments are working together to schedule nursing homes for COVID-19 testing.

All nursing homes in the HHSC Region 1 have been identified. Testing in nursing homes by the MTTs began on May 16. DSHS Nurse Teams will begin testing nursing homes May 20. Homes will continue to be scheduled through May 29.

DDC 3 – Wichita Falls (Includes: Archer, Baylor, Clay, Cottle, Foard, Hardeman, Jack, Wichita, Wilbarger and Young Counties)

[Advance Rehab and Vista Living in Vernon will both be tested on 5/22.](#)

Continues to work on scheduling Long Term Care facilities for testing.

Grace Care Center of Nocona and of Henrietta are both scheduled to be tested Thursday 5/21.

Continue to work to schedule Long Term Care facilities for testing.

DDC 7 – Abilene (Includes: Brown, Callahan, Coleman, Comanche, Eastland, Fisher, Haskell, Jones, Kent, Knox, Mitchell, Nolan, Runnels, Scurry, Shackelford, Stephens, Stonewall, Throckmorton and Taylor Counties)

Testing of licensed nursing facilities began in Brown County May 19, to include residents and staff. They are working with Texas Health and Human Services, Department of State Health Services, local health departments, County Emergency Management, and the nursing facilities to complete this mission within the two-weeks allotted.

On May 18, West Central Region 2-1-1 assisted with 218 calls from Brown, Callahan, Coleman, Comanche, Jones, Mitchell, Nolan, Runnels, Stephens and Taylor counties.

Region 6 (Includes DDCs 11, 12, 17, 18A, 18B, and 23)

DDC 12 – Austin (Includes: Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano, Travis and Williamson Counties)

Burnet County: The City of Marble Falls is working with the local nursing homes to coordinate the mandatory testing of residents and staff.

RESPONDING STATE AGENCIES/ORGANIZATIONS REPORTS

Texas Division of Emergency Management Texas A&M University System (TDEM): The State of Texas State Operations Center remains at Readiness Level II Escalated Response Conditions, with Daily Operations staff processing disaster declarations, letters to the Governor, Disaster Summary Outlines, State of Texas Assistance Requests (STARs), as well as severe weather messages, preparing Snapshots and the state SITREP. The State Management Team (SMT) continues conducting operations in the State Operations Center, working together with activated members of the State’s Emergency Management Council. TDEM District Coordinators are working closely with their local emergency management partners and various members of the public health community to assist with unmet needs and resources.

Texas A&M AgriLife Extension Service (AgriLife): Texas A&M AgriLife Extension is leading an education effort to help with understand the CARES Act. AgriLife Extension will serve as an information conduit to ensure everyone who is eligible understands how to apply for federal relief funding. This educational initiative will focus on the following areas of relief: Treasury, Small Business, Homeland Security, Justice/Police, HUD, HHS, Health, Labor/Arts, Education,

Agriculture, Food Programs, and Rural Development. The first training is available at AgriLife Learn (<https://agrilifelearn.tamu.edu/product?catalog=TAEX-001>).

Article about COVID19 relief for Ag Producers <https://agrilifetoday.tamu.edu/2020/04/21/covid-19-relief-for-farmers-ranchers/>. In the article, a briefing paper is referenced that has been developed by the Agricultural and Food Policy Center at Texas A&M University.

AgriLife activated one Regional Program Leader to assist TDEM DDC 6.

The agency deployed 12 Disaster Assessment and Recovery (DAR) Agents and 8 Central Leadership Team members as Incident Support Teams to support TEEX at the 8 RAC armories across Texas. Two DAR agents are stationed at Weslaco and Midland to assist with PPE distribution for MTT's and Nursing Home Testing. Eight disaster strike teams of Extension Agents have been activated to assist at the Panhandle, Coastal Bend, Border, CATRAC, SETRAC, STRAC, Pineywoods and NCTTRAC RAC's to assist TDEM with medical supply delivery. Teams are collaborating with TEEX and the military to support distribution.

Pony Express Team members made the following [May 20](#):

- [118](#) PPE deliveries
- [50](#) Pickups/Deliveries of new kits and test collection specimens
- [157](#) Long Term Care/Nursing Home Deliveries
- [5](#) delivery to MTT's
- [1](#) run to retrieve specimen coolers
- Over [65](#) pallets moved between Armories, RAC's and HPP's

Eight DAR agents received specimens at airports from [24](#) collection sites after closing and transferred them to be taken to Austin for distribution to laboratories. Two agents delivered samples to DSHS and Baylor Scott and White for analysis. DAR agents received specimen collections from nursing home test sites in [Galveston and Van Zandt County areas](#). AgriLife Strike Team members at the NCTTRAC made a PPE delivery to Wichita Falls.

AgriLife Extension has begun a Food Drive for County Food Pantries across the state utilizing our volunteer network of 4-H Clubs, Family and Community Education Clubs and Master Volunteers. Counties will conduct the food drive in May or June, record and donate those items to their local food pantries.

Texas A&M Engineering Extension Service (TEEX): TEEX continues to support COVID-19 response across Texas. Incident Support Team (IST) at San Antonio Armory has been issuing initial PPE packages to the deploying Mobile Testing Team (MTT). SOC staff is working on plans to support the MTT operations.

Texas A&M Forest Service (TFS): TFS currently has 120 personnel committed to COVID-19 Response and is providing planning support, logistical support, and other functional areas as needed throughout the state. TFS resources are assisting the Texas Division of Emergency Management, Texas Department of State Health Services, and local jurisdictions. Assistance activities include Incident Action Plan development, Situation Reports, STAR Processing, Personal Protective Equipment hauling, logistical support for shipping and receiving materials, incident management support, and training, COVID-19 Contact Tracing support, and nursing facility testing support.

Texas Animal Health Commission (TAHC): The TAHC is activated to support the state response to the outbreak of COVID-19. While official guidance maintains that animals are of very low risk for contraction or transmission of COVID-19, the TAHC is working closely with animal response partners to manage consistent public information messaging for how to deal with animals in context of potential COVID-19 exposure. TAHC has activated virtually to the SOC, has initiated conference calls with ESF-11 partners and stakeholders, is supporting ESF-11 efforts to provide “credentialing” for essential agriculture workers during shelter-in-place ordinances, and has coordinated with DSHS for companion animal testing support. TAHC is receiving phone calls related to case consideration for testing animals for COVID-19: two animals have been approved for testing to date. Additional conversations are with national partners regarding support of the National Food Supply chain are ongoing.

Public Utilities Commission (PUC): PUC has created a link specific for COVID-19 on our public webpage. <http://www.puc.texas.gov/covid-19/>

Texas Commission on Environmental Quality (TCEQ): TCEQ has created a link specific for COVID-19 on our public webpage.

<https://www.tceq.texas.gov/response/covid-19/tceq-preparedness-responsibilities-covid-19>

Texas Commission on Fire Protection (TCFP): The TCFP continues to support COVID-19 response through coordination of local fire departments in Texas. [As our operation expands to meet the needs in the field, the TCFP is being recognized as the TIFMAS representative at the SOC. We continue to work with TDEM, TEEEX, DSHS & MMST to provide testing in nursing homes throughout the state.](#)

- TCFP Compliance Officers have been demobilized in communication/information effort.
- Fire Department communications throughout Texas, related to this mission, is through the Regional Coordination Teams (RCTs) at the Armories.
- 4 TCFP SOC liaisons have been demobilized to return to their normal TCFP duties.
- TIFMAS Completed the following May 19:
 - A statewide help center was opened for questions at Frisco ESO. (Processed 12 phone calls and 50 emails as of 1430 today.
 - Frisco Data Center created FAQ books.
 - TIFMAS State Coordinator trained 4 personnel on our mission and how to answer questions.
 - Data Collection form was sent out statewide for each FD to fill out when they are complete. There is also be an online tool (available on May 18) if the fire department chooses to use it instead of the template spreadsheet. Frisco Data team will be tracking those results and providing the information to the SOC.
 - Regional TIFMAS staff made contacts with their RCT and were given specific instructions to reach out to the DDC in their area
 - TIFMAS State Coordinator established a daily TIFMAS call at 8:15 AM (CST) FD SOC desk was invited
- Participated in conference call at 0930 with DSHS, HHSC, EMTF, and TEEEX for coordination continuity.
- Participated in conference call at 1025 with TCFP Chief Wisko, TIFMAS regional liaisons and SOC FD Coordinators.

- Continue to coordinate with TIFMAS regional liaisons and offer support, training and direction where needed.
- The 8 additional TIFMAS personnel approved in yesterday's STAR all arrived and plugged into operations today. That places a total of 17 TIFMAS
- TIFMAS Help Center processed 34 phone calls and 7 emails today as of 1430.
- The TIFMAS teams in the field are operating at full capacity in contacting Fire Departments in their regions. We will need to review with them in the morning the need for more help.

TCFP Region	Departments Contacted	Departments Acknowledging	Facilities Served Per Department	RA-QRFs Supporting HHSC
1	28	14	10	
2	51	34	4	
3	129	40	18	
4	80	52	24	1
5	91	14	5	1
6	79	35		
7	140	78	46	16
Totals	598	267	107	18

Texas Department of Criminal Justice (TDCJ):

Strike Team Status:

- 12 Strike Teams consisting of 123 TDCJ staff from multiple divisions.
- 11 days deployed
- 8 Strike Teams are currently active, with 4 on standby for redeployment.

TDCJ Command Center – Strike Team Statistics			
	Tests Completed	Testing Target	Percent
Staff	10,075	25,593	39%
Offenders	40,018	106,987	37%
Totals	50,093	132,580	38%

Texas Department of Health Services (DSHS):

State Medical Operations Center (SMOC) Activities:

- A total of 111 Attestations processed from County Judges
- A total of 88 LTC facilities have been tested by Rapid Assessment (RA) teams in response to the Governor's orders to test all Nursing Home staff and residents.

Regional Activities:

- Regional EPI Emergency Response Teams have been conducting daily monitoring of PUM/PUI within the Region in collaboration with LHDs.
- Mobile test sites have opened throughout the regions and are operating one day testing by appointment only. Status of mobile test sites can be viewed [here](#).
- All RHMOCs are at Full Activation.
- All eight HPP Providers have activated Medical Operations Centers and are distributing PPE to healthcare entities in the region.

- Guidance on how HPPs should be processing STARs was developed by SMOC Operations Health Care Branch and distributed to HPPs on May 8.
- All six Battelle face mask decontamination systems locations are now operational in Houston, Dallas, San Antonio, Austin, El Paso and Corpus Christi. A total of 887 facilities have registered to use the Battelle system. A total of 2,550 n95 masks have been processed to date.

DSHS Call Center Activities:

The Call Center has received [15,185](#) calls and [11,348](#) emails to date. Over the past 24 hours, the Call Center received a total of [102](#) calls and [95](#) emails. The Call Center is operational 7:00 AM – 8:00 PM every day of the week.

Texas Department of Licensing and Regulation (TDLR):

TDLR has extended their agency's current work from home initiative through May 31, 2020. As that date approaches, they will evaluate the current guidance from public health officials and state leaders to determine whether an additional extension is warranted.

License renewal fees are waived that accrued between March 15 and June 15, 2020 for occupational licenses issued by TDLR. This waiver applies to licenses associated with a variety of occupations, such as barbers, cosmetologists, electricians, speech-language pathologists, and dyslexia therapists.

Licensees, particularly those in the medical and health professions, are reminded that they must continue to observe sanitary requirements. Anyone seeking guidance about whether to continue providing services should contact their local health departments or county judges, who are authorized to make that decision

[We have worked with our exam vendor, PSI, to resume written examinations for the industries we regulate. All exam sites have adjusted schedules and reduced capacity in accordance with CDC and state social distancing guidelines. Additionally, we have reviewed and approved PSI's health protocols to ensure they meet all state guidelines regarding COVID-19. Under these restrictions, we will resume written exam delivery at all 22 PSI sites across Texas starting Friday, May 22, 2020.](#)

Texas Department of Public Safety (DPS): [May 20](#), DPS Aviation continues to respond daily to numerous requests for the statewide movement of supplies, test kits and collected samples in support of "COVID-19 Air Bridge". [DPS Aircraft made flights from El Paso, Midland, Dallas, Lufkin, Sugarland, Corpus Christi and flights to Galveston, Dallas, Austin, and Edinburg.](#) Since April 24, DPS Aviation has performed [179](#) flights, transported [640](#) coolers of samples and have [557](#) hours of flight time.

[May 20](#), THP Region III Edinburg personnel also assisted with ground transport and received [9](#) coolers of collected samples from DPS Aviation at Edinburg Airport and transported samples to University of Texas Rio Grande Valley Lab (UTRGV) lab for processing.

[May 20](#), THP Region II personnel assisted with ground transport and received [11](#) coolers of the collected samples from DPS Aviation at Scholes Airport in Galveston and transported samples to the University of Texas Medical Branch Lab (UTMB) for processing.

May 19, Region I CID Agents assisted with ground transport and received 8 coolers of the collected samples from DPS Aviation at Dallas Love Field Airport and transported samples to University of Texas Southwestern Medical Lab (UTSW) for processing.

Texas Education Agency (TEA):

To view TEA support and guidance for school districts regarding COVID-19 please visit <https://tea.texas.gov/texas-schools/safe-and-healthy-schools/coronavirus-covid-19-support-and-guidance>.

Texas Emergency Medical Task Force (EMTF): Texas Emergency Medical Task Force [EMTF] currently has all [8] EMTF Regions Activated in support of the COVID-19 Response and continues to support the statewide testing initiative. EMTF is providing MISTs to the State Operations Center and within each region as part of a unified effort to provide mobile testing, test sample collection for all nursing homes, outbreak test sample collection missions in high risk settings (nursing homes, assisted living centers, large processing plants, etc.), testing site call center operations, and facilitating statewide laboratory capacity augmentation and result sharing platform.

Yesterday's Missions include the Following:

- o [17] Mobile Test Collection Team Missions
- o [31] QRF – TMD Nursing Home Missions
- o [00] QRF – EMTF Outbreak Mission
- o [05] QRF – Fire Department Nursing Home Missions

EMTF currently has 60 Medical Incident Support Team [MIST] members activated supporting Mobile Test Collection Teams, Rapid Assessment – QRFs, Regional Coordination Teams coordinating with Local Fire Departments conducting Nursing Home test sample collection, TX EMTF State Coordinating Office (SCO) SOC LNO, DDC 4B and NCTTRAC EMCC

Texas Health and Human Services Commission (HHSC): HHSC temporarily suspended non-essential visits to State Hospitals and State Supported Living Centers.

Texas Military Department (TMD): Governor Abbott activated the Texas National Guard on Tuesday, March 17 to help with the state's response to coronavirus. TMD currently has 3197 personnel in support of the COVID-19 Response. Two TMD General Support Units are operating in support of testing sites in Kingsville and Houston. Eight TMD GSUs are staging in Austin, Corpus Christi, Dallas, El Paso, Houston, Lubbock, San Antonio, Tyler and Weslaco and to implement the TDEM distribution plan to the RACs and have distributed 2,412 pallets. TMD MDCs are supporting DDCs in 2, 04A, 04B, 6, 7, 8, 12, 13, 14, 16A, 16C, 16D, 18B, 19, DDC 20 and 21 and DDC 24. TMD is supporting the manufacture of n95 masks, and have manufactured 14.8 million masks. TMD is assisting TDEM with warehouse distribution of PPE. TMD is supporting the North Texas Food Bank, the South Texas Food Bank, the East Texas Food bank, the Rio Grande Valley Food Bank, Harris County Food Bank, Tarrant County Food Bank, West Texas Food Bank and the El Paso Food Bank with distribution and have distributed more than 49 million pounds of food. TMD is supporting the State Operations Center. TMD Engineering Facility Assessment teams are actively evaluating alternate care medical facilities for COVID 19 patient overflow potential. TMD is supporting Community Based Testing site

operations in Angelina, [Austin](#), Bexar, [Brazoria](#), Cameron, Clay, Collin, [Colorado](#), El Paso, [Grayson](#), Harris, Hidalgo, Hopkins, [Leon](#), [Madison](#), Matagorda, [Moore](#), [Montague](#), Nacogdoches, Newton, [Parker](#), [Robertson](#), Sabine, [Taylor](#), Titus, Tom Green, [Walker](#), and [Wharton](#) Counties. TMD has received more than [125,000](#) calls at the TMD COVID-19 call center, and assisted with testing [78,347](#) people. TMD is supporting the disinfection of nursing homes. TMD has disinfected a total of [339,604](#) square feet. TMD is supporting TDEM Critical Information Systems with data compilation and STAR repositioning. TDEM is supporting the Department of State Health Services by tracking PPE distribution to health care facilities.

Texas Parks and Wildlife Department (TPWD): TPWD is monitoring the COVID-19 situation closely and making agency adjustments based on the DSHS and CDC guidelines to ensure the health and safety of employees, volunteers, and the public visiting TPWD facilities. Texas Game Wardens are currently assisting with “Pony Express” Rural COVID-19 Testing sites by providing ground transportation. Since the start of “Pony Express” Texas Game Wardens have assisted with the delivery of samples from 210 counties.

Texas Wing Civil Air Patrol (CAP): CAP is conducting transport flights of critical materials to locations across Texas.

[On May 20, CAP transported 35 cases of used tests/samples from three cities around the state to Austin, 6 aircraft flew 16 sorties in the mission. Additional flights are scheduled for the 21st.](#)

Texas Workforce Commission (TWC): TWC has 88 personnel supporting COVID-19 with 11% of its staff in Texas teleworking.

Unemployment Insurance:

- Call centers are open 7 days a week 7:00 AM-7:00 PM.
- TWC Website, Information for COVID-19 [Frequently Asked Questions](#).
- Expanded the number of people doing pin and password resets with most of external relations working on them.
- TWC has expanded call center hours: 7:00 AM -7:00 PM and 7 days a week.

STATE RESOURCES COMMITTED

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
AgriLife	Specialists/Admin	22		Activated	College Station
AgriLife	SOC Liaison	1		Assigned	SOC/Austin
AgriLife	DAR Extension Agents	10	10	Activated	Statewide
AgriLife	Strike Teams	100		Activated	Statewide
AgriLife	Incident Support Teams	16	16	Assigned	Regional Advisory Council Areas
AgriLife	Extension Agent Strike Team for PPE delivery	15	15	Assigned	Border
AgriLife	Extension Agent Strike Team for PPE delivery	10	10	Assigned	Panhandle

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
Agrilife	Extension Agent Strike Team for PPE delivery	11	11	Assigned	Coastal Bend
Agrilife	Extension Agent Strike Team for PPE delivery	11	11	Assigned	CATRAC
Agrilife	Extension Agent Strike Team for PPE delivery	11	11	Assigned	NCTTRAC
Agrilife	Extension Agent Strike Team for PPE delivery	11	11	Assigned	SETRAC
Agrilife	Extension Agent Strike Team for PPE delivery	11	11	Assigned	STRAC
Agrilife	Extension Agent Strike Team for PPE delivery	11	11	Assigned	Piney Woods
DPS-THP	Liaison	1	1	Assigned	SOC/Austin
DPS-THP	Personnel	4	4	Assigned	Dallas County
DPS-THP	HSOC GIS Specialist	1	1	Assigned	SOC/Austin
DPS THP	Troopers			Assigned	Statewide
DPS CID	Special Agents			Assigned	Statewide
DPS COMMS	Command Trailer		1	Assigned	Austin
DPS Aviation	Aviation			Assigned	Statewide
DSHS	Medical Incident Support Team (MIST)	1		Assigned	DDC 4B Garland
DSHS	State Coordinating Office (SCO)	4		Assigned	SOC/Austin
DSHS	Fatality Management Trailer (FMT) (HPP)		3	Assigned	PHR 2/3, 4/5N, 7
DSHS	AST	2	1	Assigned	San Antonio Riverview
DSHS	Vulnerable Populations Emergency Response Team (VPER) - Rapid Assessment (RA)/QRF	3		Assigned	Garnet Hill Rehab Wylie-PHR2/3

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
DSHS	RA/QRF	3		Assigned	Life Care Ctr of Haltom-PHR 2/3
DSHS	RA/QRF	3		Assigned	Winters Park Nursing-PHR 2/3
DSHS	RA/QRF	3		Assigned	Sr. Care Stallings Court-Nacogdoches PHR 4/5
DSHS	RA/QRF	3		Assigned	Rock Haven Nursing-Nacogdoches PHR 4/5
DSHS	RA/QRF	3		Assigned	Houston Extended Care-Houston PHR 6/5s
DSHS	MIST	1		Assigned	San Antonio Mobile Collection Team Call Center
DSHS	SOC EMTF LNO	3		Assigned	TX EMTF
DSHS	MIST	6		Assigned	EMTF 1
DSHS	MIST	10		Assigned	EMTF 2
DSHS	MIST	3		Assigned	EMTF4
DSHS	MIST	7		Assigned	EMTF6
DSHS	MIST	2		Assigned	EMTF7
DSHS	MIST	11		Assigned	EMTF8
DSHS	MIST	3		Assigned	EMTF9
DSHS	MIST	5		Assigned	EMTF11
DSHS	Infection Control Practitioner (IPC)	1		Assigned	PHR 1
DSHS	IPC	1		Assigned	PHR 2/3
DSHS	IPC	1		Assigned	PHR 4/5N
DSHS	IPC	1		Assigned	PHR 6/5S
DSHS	IPC	1		Assigned	PHR 7
DSHS	IPC	1		Assigned	PHR 11
DSHS	Epidemiologists	52		Assigned	PHRs Statewide
DSHS SMOC	SMOC Staff	77		Assigned	Telework
HHSC	SOC Liaison	4		Assigned	SOC/Austin
PUC	SOC Liaison	1		Assigned	SOC (Remote)
TAHC	SOC Liaison	1		Assigned	Virtual

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
TAHC	AROCC Operations	6		Assigned	Virtual
TAHC	Logistics	1		Assigned	Virtual
TAHC	Transportation Assistance	1	1	Available	Laredo
TCFP	SOC Liaison	2		Assigned	SOC/Austin
TDA	SOC Liaison	1		Assigned	Remote
TDLR	SOC Liaison	1		Assigned	Remote
TDCJ	Testing Strike Teams	123		Assigned	Statewide
TEA	SOC Liaison	1		Assigned	Remote
TEEX, TAMUS	SOC Liaisons	4		Assigned	Remote SOC - Austin
TEEX, TAMUS	Incident Support Team (IST)	9		Assigned	El Paso
TEEX, TAMUS	Incident Support Team (IST)	7		Assigned	Dallas
TEEX, TAMUS	Incident Support Team (IST)	9		Assigned	De Valle
TEEX, TAMUS	Incident Support Team (IST)	8		Assigned	Corpus Christi
TEEX, TAMUS	Incident Support Team (IST)	8		Assigned	Lubbock
TEEX, TAMUS	Incident Support Team (IST)	7		Assigned	Tyler
TEEX, TAMUS	Incident Support Team (IST)	7		Assigned	Houston
TEEX, TAMUS	Incident Support Team (IST)	7		Assigned	San Antonio
TEEX, TAMUS	CBTS Data Support	1		Assigned	
TEEX, TAMUS	CBTS Data Support	1		Assigned	
TEEX, TAMUS	CBTS Data Support	1		Assigned	
TEEX, TAMUS	CBTS Data Support	1		Assigned	
TEEX, TAMUS	CBTS Data Support	1		Assigned	
TEEX, TAMUS	CBTS Data Support	1		Assigned	
TEEX, TAMUS	CBTS Data Support	1		Assigned	
TEEX, TAMUS	CBTS Data Support	1		Assigned	

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
TEEX, TAMUS	CBTS Data Support	1		Assigned	
TFS	ESB/ESF 4 Representative	1		Assigned	SOC
TFS	EOC Support	3		Assigned	College Station
TFS	All-Hazards Planning Module	4		Assigned	DDEOC 4B/TDEM Region 1 (Remote & on-site)
TFS	Planning Support	1		Assigned	DDC 4A (Remote)
TFS	Planning Support	1		Assigned	DDC 7 (Remote)
TFS	Planning Support	1		Assigned	DDC 17 (Remote)
TFS	Planning Support	1		Assigned	DSHS Region 1 (On-site)
TFS	Logistical Support	25		Assigned	San Antonio
TFS	Logistical Support	2		Assigned	DDEOC 3
TFS	Contact Tracing Support	50		Assigned	Statewide
TFS	TIFMAS On-site Personnel	37		Assigned	In support of TCFP
TTI	Traffic Counters	7		Assigned	TX/LA Border
TMD	SOC Military Desk	3		Assigned	SOC/Austin
TMD	SOC Food Unit	2		Assigned	SOC/Austin
TMD	SOC Logs Veters	14		Assigned	SOC/Austin
TMD	Military District Coordinator	1		Assigned	Garland
TMD	Military District Coordinator	1		Assigned	Hurst
TMD	ETN Support	4		Assigned	Garland
TMD	GSU 08	5		Assigned	Kingsville
TMD	GSU 10-1	33		Assigned	Houston
TMD	Military District Coordinator	1		Assigned	Corpus Christi
TMD	J6 Support	5		Assigned	Austin
TMD	BJTF Mission CMD	17		Assigned	Fort Worth
TMD	BJTF Mission CMD	12		Assigned	Houston

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
TMD	BJTF Mission CMD	18		Assigned	Austin
TMD	JTF LNO (3 BDE CMD)	3		Assigned	Austin, Houston, Fort Worth
TMD	General Support Unit	29		Assigned	Lubbock
TMD	General Support Unit	32		Assigned	Dallas
TMD	General Support Unit	29		Assigned	El Paso
TMD	General Support Unit	36		Assigned	Austin
TMD	General Support Unit	12		Assigned	Corpus Christi
TMD	General Support Unit	28		Assigned	Tyler
TMD	General Support Unit	36		Assigned	San Antonio
TMD	General Support Unit	27		Assigned	Houston
TMD	GSU & HQ	0		Released	San Antonio
TMD	GSU for BDE Support	33		Assigned	New Braunfels
TMD	GSU for BDE Support	30		Assigned	Houston
TMD	GSU for BDE Support	0		Released	Austin
TMD	Military District Coordinator	1		Assigned	Pierce
TMD	Military District Coordinator	1		Assigned	Houston
TMD	Engineering Assistance	1		Assigned	Various
TMD	Military District Coordinator	1		Assigned	Lubbock
TMD	Military District Coordinator	1		Assigned	Tyler
TMD	Military District Coordinator	1		Assigned	Abilene
TMD	Military District Coordinator	1		Assigned	El Paso
TMD	Military District Coordinator	1		Assigned	Austin
TMD	Military District Coordinator	1		Assigned	San Antonio

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
TMD	Military District Coordinator	1		Assigned	Weslaco
TMD	LNO FST	4		Assigned	Houston (Virtual)
TMD	Military District Coordinator	1		Assigned	Conroe
TMD	Military District Coordinator	1		Assigned	Bryan
TMD	Traffic Control ECPT	0		Released	Huntsville
TMD	EMCC Staff Aug	5		Assigned	Arlington
TMD	NTFB Food Distribution	279		Assigned	Plano
TMD	GSU Set Up FMS	0		Released	Dallas
TMD	ABS MRP	39		Assigned	Austin
TMD	TDEM Warehouse Support	2		Assigned	San Antonio
TMD	PAX Making N95 Masks	92		Assigned	N Richland Hills
TMD	Military District Coordinator	1		Assigned	Del Rio
TMD	SOC Theater Support	16		Assigned	Austin
TMD	SOC Theater Support	5		Assigned	San Antonio TDEM
TMD	SOC Theater Support	9		Assigned	DFW
TMD	SOC Theater Support	21		Assigned	San Antonio
TMD	SOC Theater Support	18		Assigned	Houston
TMD	El Paso Food Distribution	104		Assigned	El Paso
TMD	South Texas Food Distribution	47		Assigned	Laredo
TMD	LNOFST	4		Assigned	Pierce
TMD	GSU	30		Assigned	Weslaco
TMD	East Texas Food Bank	31		Assigned	Tyler
TMD	Medical Support Team	1		Assigned	Austin/SOC
TMD	TMD Medical Support	12		Assigned	Camp Swift
TMD	CBTS Test	21		Assigned	Butler Stadium - Houston

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
TMD	CBTS Test	20		Assigned	Delmar - Houston
TMD	TDEM Commodities	14		Assigned	San Antonio/Killeen
TMD	CBRAC Logs	8		Assigned	San Antonio
TMD	RGV Food Bank	29		Assigned	Pharr
TMD	DSHS TMD Support	2		Assigned	Austin
TMD	Harris County Food Bank	331		Assigned	Harris County
TMD	Tarrant County Food Bank	60		Assigned	Tarrant County
TMD	TMD Medical Testing MRP	1,220		Assigned	Various
TMD	TMD Building Rack Shelves	17		Assigned	Austin
TMD	TMD Logs SMOC	1		Assigned	Austin ALT SOC
TMD	Walgreens Test Site	6		Assigned	Houston
TMD	Food Bank San Antonio	33		Assigned	San Antonio
TMD	Military District Coordinator	1		Assigned	Laredo
TMD	TMD Inspection Team	8		Assigned	San Antonio
TMD	Military District Coordinator	0		Assigned	Lufkin
TMD	Traffic Control Point	0		Released	Palmview
TMD	West Texas Food Bank	30		Activated	Odessa
TMD	Entry Control Point La Posada	2		Assigned	Austin
TMD	Disinfection Team	96		Assigned	Various Nursing Facilities
TMD	GSU's for JTF & MTCC	90		Activated	Austin, Houston & Ft. Worth
TMD	TMD Medical PAX for MTCC	48		Activated	Austin
TMD	2 GSU's HQ & 2 GSUs	68		Activated	Austin Call Center
TPWD	SOC Liaison	2	2	Assigned	Austin
TPWD	DDC 4B Liaison	1	1	Assigned	Garland
TPWD	Caldwell County EOC PIO	1	1	Assigned	Caldwell County

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
TPWD	Texas Game Wardens	20	20	Assigned	Statewide
TPWD	TPWD Aviation	1	1	Assigned	Statewide

Volunteer Organizations Active in Disaster (VOADs)

Feeding Texas: Feeding Texas is a statewide network of food banks leading a unified effort to end hunger in Texas. Together with their 21-member food banks, they reach over 3 million Texans annually with food and resources and engage the state in the fight against hunger.

Mission Information and Details

Distribution numbers from 16 food banks around the state are listed below are the increased pounds distributed due to COVID-19 over their normal distribution. The remaining food banks data will be added as it is reported.

Food Bank	Prepared Meals	Pounds of Water Distributed	Pounds of Food Distributed	Non-food Items Distributed
Brazos Valley Food Bank (Bryan)			461,035	1,500
Central Texas Food Bank (Austin)		26,180	2,038,177	
Coastal Bend Food Bank (Corpus Christi)		20,160	2,334,008	
Concho Valley Regional Food Bank (San Angelo)			263,643	
East Texas Food Bank (Tyler)			967,892	
Food Bank of Rio Grande (Pharr)			2,015,168	
Food Bank of West Central Texas (Abilene)	2,897		188,959	
Galveston County Food Bank (Texas City)			18,850	
High Plains Food Bank (Amarillo)	23,146		7,064	
Houston Food Bank (Houston)		177,020	2,664,320	3,938
North Texas Food Bank (Dallas)		41,999	4,964,923	83,130

Food Bank	Prepared Meals	Pounds of Water Distributed	Pounds of Food Distributed	Non-food Items Distributed
South Texas Food Bank (Laredo)	22,572	36,700	3,765,008	
Southeast Texas Food Bank (Beaumont)		2,352	325,585	12,000
Tarrant Area Food Bank (Ft. Worth)		82,157	3,104,035	57,839
West Texas Food Bank (Odessa)		64,387	1,108,432	1,779
Wichita Falls Area Food Bank (Wichita Falls)	652	7,520	254,505	
TOTAL REPORTED	49,267	461,175	24,227,099	175,436

The Salvation Army (TSA): TSA is currently monitoring statewide operations at each Salvation Army local Corps and Shelter, providing guidance through Divisional Social Services for shelter operations. Most locations have increased shelter capacity and have gone to 24/7 operations due to the community need. Current feeding operations are local with grab and go type services, food box/pantry distribution. No statewide feeding plan is operational at this time.

The Salvation Army has entered into an agreement with TDEM and The National Guard providing logistics to distribute PPE to various regions.

The Salvation Army Emotional & Spiritual Care hotline, has been up and running for 1 month. Anyone needing someone to talk to can call 1-844-458-HOPE (4673). Hours of operation are 8:00 AM to 12:00 Midnight CST.

FINAL COMMENTS: The State Operations Center (SOC) remains at Level II (Escalated Response Conditions). The Texas Division of Emergency Management (TDEM) continues to monitor the situation and will provide additional situation reports as needed.

The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

This Situation Report can be found on the TDEM webpage at: <https://tdem.texas.gov/situation-reports/>

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